FLOODING UPDATE

November 4, 2024







Individual Assistance





Disaster Assistance

Please have the following available:

- Your address with zip code
- Condition of your damaged home
- Insurance information, if available
- Social Security number
- Phone number where you can be contacted
- Address where you can get mail or email address to receive electronic notifications

Direct Deposit: Disaster assistance funds can be sent directly to your bank account. Please provide your bank account type, account number and bank routing number.

Stay in touch with FEMA: When you apply, you will receive a FEMA registration number. Save it. You will need the number whenever you contact FEMA.

Disaster assistance is available without regard to race, color, religion, national origin, sex, age, disability, English proficiency, or economic status.



DisasterAssistance.gov

4 Ways To Apply

Online: DisasterAssistance.gov

Mobile: Through the FEMA app

Call: (800) 621-3362 | 711 or Video Relay Service (VRS)



In Person:

Visit a Disaster Recovery Center - fema.gov/drc



Recovery Resources

DHSEM Website

dhsem.nm.gov/chavesflooding

Information Hotline

1-833-663-4736

7 days/week 8 a.m. - 8 p.m.





Public Assistance



Who is eligible?

- State, Territorial, or Tribal governments
- Certain private nonprofit organizations
 - Utility co-ops
 - Acequias
 - Private Nonprofit Organizations with a 501(c), (d) or (e) that provides a critical service or non-critical service, but essential government service that is open to the general public.

Eligible types of work include:

Emergency Work:

- Debris Removal
- Emergency Protective Measures such as overtime, staff meals, emergency purchases, etc.

Permanent Work:

- Roads and bridges
- water control facilities
- Public buildings & equipment
- Public Utilities
- Parks, recreational, and other facilities



PA Process Overview



Operational
Planning
and
Response
Phase

Phase 1:
Applicant
Coordination
& Evaluation

Phase 2: Impacts and Eligibility Phase 3:
Scoping and
Costing

Phase 4: Final Reviews Phase 5:
Obligation
and
Recovery
Transition

Phase 6:
Post-Award
Monitoring
and
Amendments

Phase 7: Final Reconciliation and Closeout



